

Access to EJOT resources for external service providers via Azure Virtual Desktop (AVD)

If you have any questions or problems, please contact:

EJOT IT HelpLine

Tel.: +49 (0)2751 529 555

Email: it-helpline@ejot.com

Step 1: Login

Logging in to EJOT is divided into two steps (two-factor authentication). In the first step, you must enter your user name and password. After entering this data, you will be forwarded to the second step. Here you can choose your second factor. You can choose between a call or a code via SMS.

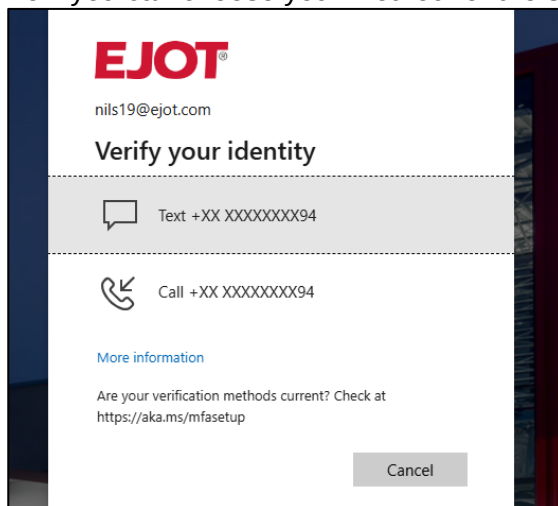
These two steps are necessary to ensure that only authorized persons have access to EJOT resources.

1. Open a new window in your browser and navigate to [Remotedesktop-Webclient](https://client.wvd.microsoft.com/arm/webclient/legacy/index.html) (<https://client.wvd.microsoft.com/arm/webclient/legacy/index.html>).
2. Enter the EJOT user name followed by *@ejot.com* and click next.



3. Enter your password and click on **“Sign in”**.

4. Now you can choose your method for the second factor:



EJOT®
nils19@ejot.com

Verify your identity

☐ Text +XX XXXXXXXX94

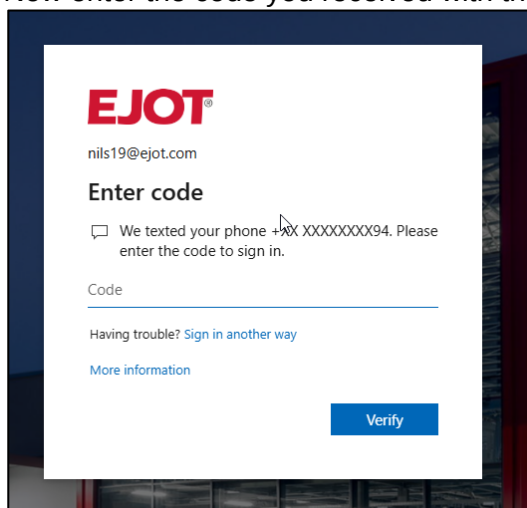
☐ Call +XX XXXXXXXX94

[More information](#)

Are your verification methods current? Check at <https://aka.ms/mfasetup>

Cancel

5. Now enter the code you received with the previously selected method



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nils19@ejot.com

Enter code

☐ We texted your phone +XX XXXXXXXX94. Please enter the code to sign in.

Code

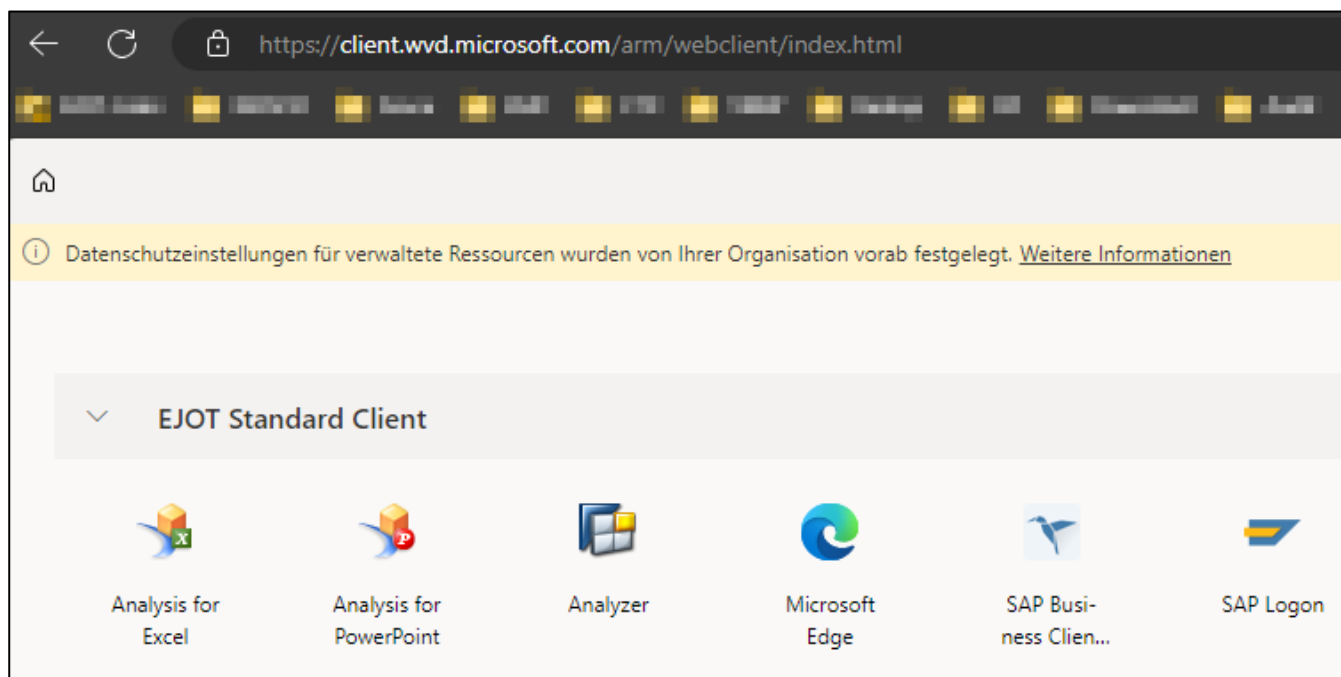
Having trouble? [Sign in another way](#)

[More information](#)

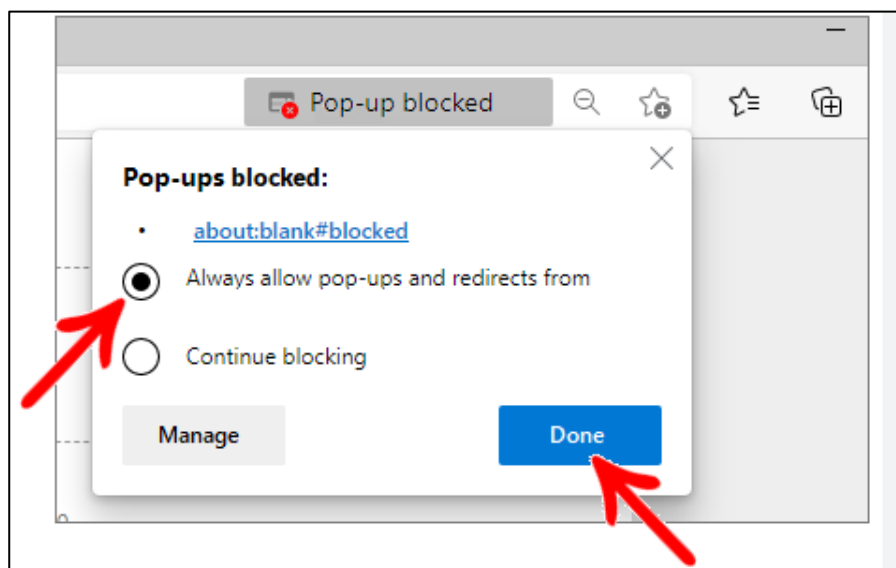
Verify

Step 2: Select your resource

In the portal shown here you will now find all available EJOT resources. You can open them with one click.



When you access the resource for the first time, you will be asked to allow pop-ups. Please follow the instructions of your browser.



You may also be prompted to allow access to local resources or the remote desktop connection. Please select the required resources and click on “Allow” or “Yes”.

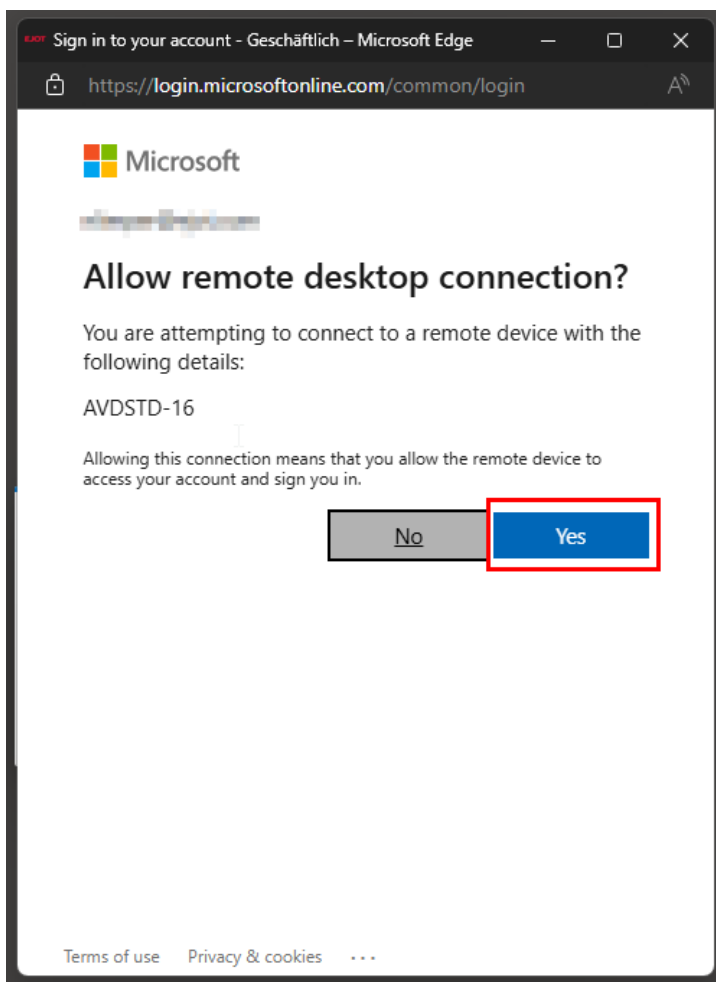
Access local resources

Allow the remote computer to access the following resources on my computer:

- ☒ Clipboard ☒ Microphone
☐ Camera [Preview]
☐ Don't ask me again for connections to this computer

Allow

Cancel



Step 3: Log in to the resource

In the last step, log in to the target resource. In the case of SAP, please use your known access data. If you are accessing Citrix, your login will be passed through. If this does not happen, please use the **access data from step 1**.